

high

trees

# Community Consultation Services

community

action

# What we offer

Community Organising is the work of bringing people together to take action around their common concerns and overcome social injustice. Community Organisers reach out and listen, connect and motivate people to build their collective power.

The Community Action team works to support residents from the Tulse Hill and neighbouring areas to build more active, represented and civically engaged communities. We do this through providing mentoring and practical support for community leaders, and offering training in Community Organising. We deliver Community Organising projects across Lambeth, one of the few organisations that do so. We use a Social Action Hub infrastructure to help local people take action for themselves on the issues that affect them - so far we've trained over 200 people in Community Organising.

Our skilled community organisers can also provide support to organisations and groups in a broad range of areas. If your organisation needs support to practice Community Organising, deliver Community Development projects, run peer lead consultations, coordinate events, facilitate meetings in an inclusive way that promotes coproduction and inclusivity, we have a package for you.

Our practitioners work alongside you and your organisation, help co-design projects, develop strategies for delivery and provide training and support to achieve your organisational goals in relation to community building and Community Organising.

**“This training has substantially improved my knowledge in Community Organising. More than that, I feel much more confident in applying the techniques learnt during the training towards my practice as a coordinator in a community led organisation. Truly one of the best interaction-based training I have been in a while!”**

# Our rates

## One day courses

- Introduction to Community Organising “Values & Principles”
- Listening Skills for Community Organising
- Building Power through Community Organising
- Action for Change through Community Organising

Costings	
Any of the one-day courses for up to 12 People delivered by 1 trainer based on one day delivery and one day prep:	£500
Assistant trainer for any, one-day training over 12 people, based on 1 day's delivery and half a day prep	£375
Cost of printed certificates of educational value from CERTA, per person	£12
Stationary	£15
Venue Hire, per hour (If applicable)	£25

## Bespoke Consultancy Projects

Our skilled community organisers can also provide support to organisations and groups in a broad range of areas. If your organisation needs support to practice Community Organising, deliver Community Development projects, run peer lead consultations, coordinate events, facilitate meetings in an inclusive way that promotes coproduction and inclusivity, we have a package for you.

Our practitioners come alongside you and your organisation, help co-design projects, develop strategies for delivery and provide training and support to achieve your organisational goals in relation to community building and community organising.

The day rate for our Community Organisers is £250, typical packages of support for one Organiser are outlined below with some examples of what these may include.

Bespoke Packages	
1 Day support – Ideal for organisations looking for some objective input to help develop effective strategies, plans, and organise for action with communities of any kind. For facilitating events that allow everyone in the room to participate and feed into a co-producing process.	£250
5 Day support – For organisations needing a little ongoing support in the delivery of short projects. This could be helping you to run a listening campaign with a group of learners that have gone through the listening training for example.	£1250
10 Days support – Needed for larger projects like coordinating community events over a localised geographical area, short consultations, small scale listening campaigns, community actions all of which could include some training within the costs.	£2500
20 Days support – For larger scale projects, these could be Organising projects looking to increase the numbers of people donating blood, peer led research projects reporting to people in positions of influence. Helping an organisation to develop its reach and to support local people to run their own projects etc.	£5000

## St Martin's TRA

The community of St Martin's Estate in Lambeth have been suffering with problems of damp in their homes for years. In 2016, at the well attended general meeting of St Martin's Tenants and Residents Association (TRA), the committee members facilitated a space for residents to share the issues that meant the most to them, to help the TRA choose its priorities for the year ahead.

High Trees has been supporting St Martin's TRA with their work for the past six years, helping them to build and leverage their collective power.

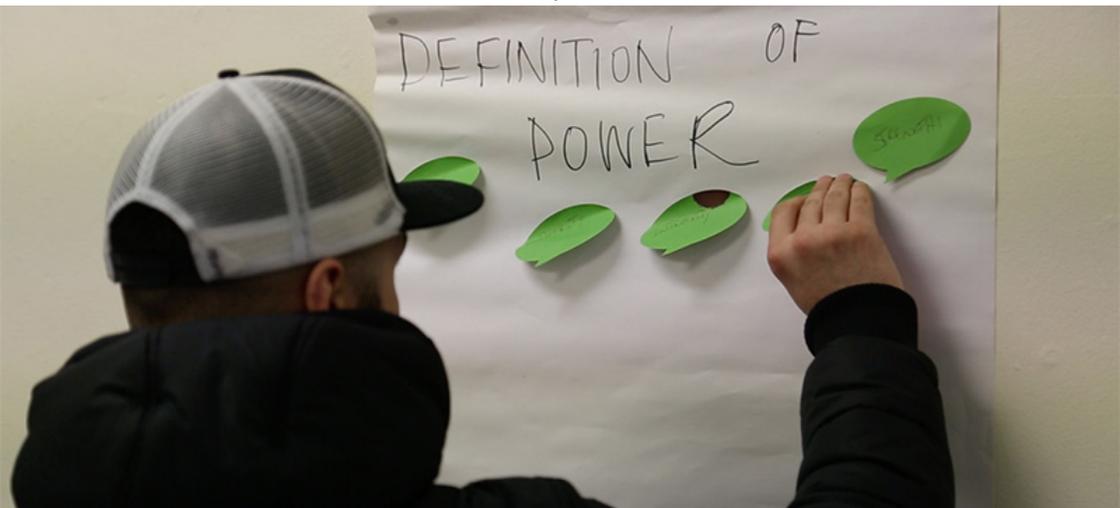
As well as building their power base of local households, the TRA's strategy included leveraging the power of their local councillor, who had become a key ally of the group due to their consistent determination for collective action, to get on the council's agenda at a meeting in July 2019. During the meeting they won the backing of Paul Gadsby, Lambeth's cabinet member for Housing, and on 17th July 2019, Lambeth Council publicly agreed to appoint an environmental inspector to look at the affected blocks.

# Listening Campaign with GLA

We conducted a listening campaign in Brixton around the regeneration and gentrification of the area as part of the Greater London Authority's pilot peer researcher project. During this project, our team of 12 local peer researchers were trained in Community Organising and Listening before conducting a listening campaign that reached over 220 Black men under the age of 25 and BAME adults over the age of 65 that have traditionally lived in Brixton. The aim was to hear their views on how regeneration and gentrification has impacted them and to see if there were ways, we could work together to organise around issues they identified.

We completed the project by holding a community conversation for all the people we spoke to during our listening campaign to look at what can be done in the future. We also fed back our findings at City Hall along with the 5 other organisations from across London that participated in this pilot. The event was attended by the deputy Mayor and a large number of people from the Greater London Authority representing their community engagement and various policy teams.

Since the end of the project, we have fed into its evaluation and shaped the second round of peer research projects that the Greater London Authority has led on. There have also been continued research opportunities within the Greater London Authority for the local peer researchers we worked with on this project.



# Connecting Tulse Hill

High Trees was commissioned by Guys and St Thomas's Charity (GSTC) to run a wellbeing service and to help local people struggling with digital exclusion.

Through listening and connecting with partners we identified several organisations that were experiencing similar issues with their beneficiaries also experiencing digital exclusion. The Connecting Tulse Hill project aim has been to make sure that individuals and families are able to access the remote support and services they need during the lockdown and beyond to ensure:

- Individuals can access and apply for welfare support they may be entitled to
- Individuals can take part in online courses that are being delivered by High Trees
- Children and young people can engage in their remote school-support
- Individuals and families can stay connected to each other via video-calls

We quickly identified a local technical partner in Comm Tech who brought in expertise that allowed us to mass install child safe versions of Windows on all of the machines we sourced to ensure adult content could not be accessed. They also provided a technical support route for any hardware issues that could not be easily resolved. Through our local relationships we were quickly able to identify that Comm Tech were funded by Lambeth Housing who were able to cover the cost.

We also identified that a huge number of local people were digitally excluded with no devices or internet access at home. We have been aware that this has been a huge issue for those we support for many years however the pandemic really threw a spotlight on this issue as so many services had gone online, including our own yet lots of the people we support were unable to access them.

Through this project, we were able to provide over 100 devices and 50 Mi-Fi dongles to digitally connect those who urgently needed it.

# Community Organising Training

High Trees offer the full range of Community Organising training. This includes Listening Skills, Building Power and Planning for Change. All the courses are quality assured and led by experienced community organisers. The courses are designed to be thought-provoking and active; so everyone can share their thoughts and experiences. All courses are aimed at those wishing to mobilise their community to bring about effective change that benefits the local area and people. Most Community Organising courses last 6 hours which can either be split over 2 days or completed throughout a day.

We offer Community Organising courses which will enable you to achieve a Level 2 or Level 3 in Community Organising, which is a nationally recognised qualification.

- Introduction to Community Organising
- Listening Skills for Community Organising
- Building Power through Community Organising
- Action for Change through Community Organising
- Planning for Change through Community Organising
- Community Organising: Principles and Practice
- Community Organising: From Theory to Practice





## community action

For more information on how we can support you with Community Organising or to discuss your project in detail, please contact Graham Weston, Community Action Manager, via email [graham.weston@high-trees.org](mailto:graham.weston@high-trees.org)

**High Trees, 220 Upper Tule Hill  
London SW2 2NS**

[admin@high-trees.org](mailto:admin@high-trees.org) | 020 8671 3132  
Charity No. 1079581 Company No. 3573630